



EMORY
UNIVERSITY

Just in Time

A Guide to Campus Emergencies

Office of Critical Event Preparedness and Response



For additional information you are encouraged to download
LiveSafe at emory.edu/livesafe

October 2018

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ACTIVE SHOOTER

Active shooter events are unpredictable, motives are different, and warning signs may vary, but there are three things you can do to increase chances of safety and survival: **RUN, HIDE, FIGHT**. It is best to run away to escape the threat, but it is important to understand that this guidance is not sequential. You may need to employ these strategies in different ways, as the event evolves.

Run: If a safe path is available, always try to escape or evacuate even if others insist on staying. Do not linger to gather belongings. Encourage others to leave with you, but do not let their indecision slow down your own escape. Once out of the line of fire, try to prevent others from unknowingly walking into the danger zone and call Emory Police at **404-727-6111** or **911** when it is safe to do so.

Hide: If you can't escape, try to hide outside the shooter's view. If you can't find a safe room or closet, hide behind large objects that offer protection. Seek a hiding place that doesn't restrict your options to move. Try to remain quiet and calm. When hiding, turn out lights, lock doors and silence the ringer and vibration mode on cell phones. If a door doesn't lock, attempt to block it with furniture or other large objects.

Fight: As a last resort, if your life is at risk, working together or alone, act with aggression. Use improvised weapons — for example, a fire extinguisher or chair. Attempt to incapacitate the active shooter.

When calling the police, please report the following:

- Your location
- Number of shooters
- Description(s) of shooter(s)
- Type of weapons (rifle or pistol)
- Location of shooter(s)
- Direction of movement of shooter(s)

When law enforcement arrives:

- Remain calm and follow officer instructions
- Immediately raise your hands and spread your fingers
- Keep hands visible at all times
- Avoid quick movements, pointing, or screaming
- The officers' first priority is to stop the threat, not to provide care for the injured.
- Help for the injured will be provided by rescue teams

BOMB THREAT

Any person receiving a bomb threat via telephone should try to keep the caller on the line as long as possible.

If you have caller ID on your phone, record the phone number and identity.

Try asking the caller the following questions:

- When is the bomb going to explode?
- Where is the bomb located?
- What kind of bomb is it?
- What does it look like?
- What will cause it to explode?
- Did you place the bomb?
- Why?
- What is your name?
- Are you an employee or student?
- Where are you calling from?

When talking with the caller, record the following pertinent information:

- Time of call
- Age and gender
- Speech pattern, possible accent/nationality
- Emotional state
- Background noise

Call Emory Police at 404-727-6111

FIRE/FIRE EXTINGUISHER

If You Should Discover a Fire

- Alert people in the area and immediately activate the fire alarm at the closest pull station.
- Call Emory Police at **404-727-6111** or **911** to provide details of the fire location.
- Quickly assess the fire and determine if it can be extinguished safely using a fire extinguisher. If you cannot extinguish the fire, immediately exit the building.

During an Alarm

- Evacuate the building immediately by using the closest exit and go to the “outside designated meeting location.”
- Never take the elevator during a fire. You may be trapped if the power goes out.
- Before opening any door, feel the handle and door with the back of your hand for heat. If the door is hot, do not try to open it. Find another route to evacuate the room or building.
- Leave quickly, closing unlocked doors as you go to contain fire and smoke.
- If you encounter smoke or flame during your escape, use another exit. Heat and smoke rise, so cleaner air will be near the floor. Get as low as possible to the floor and move toward the exit.
- Do not re-enter the building.

If you have limited mobility, including a chronic medical condition, you should do the following:

- Plan ahead for possible evacuations.
- During evacuation, let the closest person to you know that you need assistance leaving the building. Look for “areas of refuge,” like stair enclosures or the other side of corridor fire doors.

If Trapped in a Room

- If there is a telephone in the room where you are trapped, dial **911** and provide your exact location.
- Wait at a window if possible and signal for help by waving an object that can be seen from a distance.
- If you cannot escape safely, protect yourself by closing as many doors as possible between you and the fire.
- Seal all cracks where smoke can enter by using wet materials—jackets, towels, etc.

Fire Extinguisher: Use the PASS Technique

1. HOLD EXTINGUISHER UPRIGHT AND PULL THE RING (SAFETY) PIN



2. STAND BACK FROM THE FIRE AND AIM AT THE BASE OF THE FIRE NEAREST YOU



3. SQUEEZE HANDLES TOGETHER AND SWEEP THE EXTINGUISHER STREAM SIDE TO SIDE



REMEMBER THIS SIMPLE WORD -
P A S S

PULL **A**IM **S**QUEEZE **S**WEEP

HAZARDOUS MATERIAL SPILL

For Assistance Call EHSO Spill Team: 404-727-2888

For Chemical, Biological, Radiation Spills

- Remove contaminated clothing.
- Flood the contaminated skin with running water from a faucet or safety shower for fifteen minutes; for biological spills please use both soap and water.
- Obtain medical attention.
- Provide Material Safety Data Sheets (MSDS) to health care providers if possible.
- Report incident as soon as reasonably possible to your professor or supervisor and Employee or Student Health Services.
- Seek medical care if contaminated.

Minor Cuts and Puncture Wounds

- Vigorously wash the injury with soap and water for fifteen minutes.
- Obtain medical attention.
- Report incident as soon as reasonably possible to your professor or supervisor and Employee or Student Health Services.

Hazardous Material Splashed in Eye

- Immediately rinse eye and inner surface of eyelid with water continuously for fifteen minutes.
- Forcibly hold eye open to ensure effective wash behind eyelids.
- Obtain medical attention.
- Report incident as soon as reasonably possible to your professor or supervisor and Employee or Student Health Services.

HOSTAGE SITUATION

If you hear or witness a hostage situation:

- Remove yourself from any danger by leaving the immediate area.
- Call Emory Police at **404-727-6111** or call **911**.

Be prepared to provide police with the following information:

- Location and/or room number of the incident
- Number of possible hostage takers
- Physical description and names of hostage takers and hostages if known
- Number of possible hostages
- Any weapons the hostage takers may have

INTERNATIONAL TRAVEL EMERGENCY PROTOCOL

Important Contacts

While you are abroad, your first contact should always be the director of your overseas program, as instructed during your orientation. If you are traveling and/or in a situation where you are not able to reach that person, you should either call:

- During regular office hours (M-F 8:00am to 5:00pm EST): Emory College Study Abroad at **404-727-2240**
- After hours: Emory's Police Department at **404-727-6111** (EPD will page an Emory College Study Abroad staff member for you)
- International SOS directly at **215-942-8478** (Please call collect if necessary.)
- Worldwide Assistance Services (connected to Emory College Study Abroad health insurance): **800-243-6124**

Lost or Stolen Items

Neither Emory College Study Abroad nor Emory assumes any responsibility for personal items lost or stolen during the course of a study abroad program. Individuals should contact their homeowner's insurance provider to understand coverage policies while traveling internationally.

Medical Care and International Travel for Emory Faculty and Staff

If you travel outside the United States, either for business or personal reasons, Emory provides resources that may assist you.

In addition to your medical insurance under the Emory group medical plans, International SOS provides assistance with obtaining medical care when you are traveling on Emory business. ISOS assistance is also available for a spouse, life partner, or dependent child who accompanies you on Emory business travel. Some of these services will require reimbursement or result in an additional charge. If you request a service that has an additional charge, International SOS will inform you in advance and will require a credit card to activate the service. In most instances, medical expenses incurred abroad will have to be paid out of pocket and reimbursement sought later from your insurance carrier. Information can be found at <http://www.international.emory.edu/resources/medicalsecuritysafety/isos.html>

ISOS Assistance Includes:

- Emergency evacuation
- Medically-supervised repatriation
- Companion ticket
- Additional travel and accommodation arrangements after medical evacuation
- Repatriation of mortal remains
- Return home of minor children
- Medical monitoring
- Inpatient admission and identification of receiving physician
- Emergency and routine medical advice
- Pre-trip information on travel health issues (Country Guides)
- Medical and dental referrals
- Outpatient referrals
- Outpatient case management
- Claims assistance
- Outpatient medical expense guarantee and payment
- Inpatient medical expense guarantee, cost review and payment
- Dispatch of medication and medical supplies

While traveling on Emory business, you should carry the International SOS membership card with you at all times (it can be printed from the ISOS web site). It includes the telephone numbers of the three major worldwide International SOS Alarm Centers. In the event of an emergency or to utilize any of the ISOS medical or travel services, call the Philadelphia alarm center or any of the other emergency phone numbers listed on the card.

To ensure a prompt response when calling, you should be prepared to provide the following:

- Your name, location, age, gender and nationality
- Your International SOS membership number: **11BYSG000003** (use this code to access the Emory University International SOS web site)
- The telephone number from which you are calling (in case you are disconnected)
- Your relationship to the Emory University student, faculty or staff member (if the person calling is not the student, faculty or staff member)
- Name, location and telephone number of the hospital, clinic or treating doctor (when applicable)

The chart below shows how your medical care will be covered while traveling internationally:

	Emergency, Urgent, Acute Care	Routine and Non-Urgent Care
Patient is covered by an Emory medical Plan	<p>Contact Aetna's National Medical Excellence Unit immediately at 877-212-8811. Care is covered at the "in-network" level of benefits.</p> <p>The employee is responsible for paying all medical expenses at the time they are incurred (except as noted below for business travel), as most international facilities and providers with Aetna for insurance payments. Claims must be filed with Aetna to seek reimbursement of covered expenses.</p> <p>For work related travel, or for personal travel 7 days prior or 7 following work-related travel: ISOS guarantees payment to the facility to secure treatment for the employee, spouse, dependent children, or life partner traveling with the employee, if approved by Emory. Note: the employee is still responsible for associated copayments or coinsurance for the benefits received, and claims must be filed to reimburse Emory for the guarantee payment made on the patient's behalf.</p> <p>For personal travel not associated with business travel: Not covered by Emory's contract with ISOS. Discounted individual ISOS may be purchased online or by calling 1-800-523-8662.</p>	<p>Routine/non-urgent care is generally covered at the out of network level.</p> <p>The employee is responsible for paying all medical expenses at the time they are incurred, as most international facilities and providers do not contracts with Aetna for insurance payments. Claims must be filed with Aetna to seek reimbursement of covered expenses.</p> <p>ISOS does not provide payment guarantees for routine and non-urgent care.</p>
Patient is not covered by an Emory medical plan	<p>Contact your insurance carrier immediately to determine how payments should be handled.</p> <p>For work related travel, or for personal travel 7 days prior or 7 following work-related travel: ISOS guarantees payment to the facility to secure treatment for the employee, spouse, dependent children, or life partner traveling with the employee, if approved Emory. Note: the employee is still responsible for associated copayments or coinsurance for the benefits received, and claims must be filed to reimburse Emory for the guarantee payment made on the patient's behalf.</p> <p>For personal travel not associated with business travel: Not covered by Emory's contract with ISOS. Discounted individual ISOS may be purchased online or by calling 1-800-523-8662.</p>	<p>Contact your insurance carrier to determine how payments should be handled.</p> <p>ISOS does not provide payment guarantees for routine and non-urgent care.</p>

In all cases, if you are covered by Emory's medical plan:

- It is important that you are familiar with the specifics of the medical plan that you are enrolled in prior to your trip departure, to understand your potential financial responsibility.
- It is your responsibility to file a claim with Aetna for your medical expenses, regardless of how the expenses were paid. Claim forms can be found at www.aetna.com
- The completed claim form along with receipts and documentation of expense or related written materials should be submitted to Aetna within 30 days.
- Drug claims should be submitted to Express Scripts.
- All claims must be submitted within one year of the date of the expense to be considered for reimbursement. If filed after one year, claims will not be paid.
- Manual claims processing can take up to three weeks for non-US claims.
- Upon your return from travel, Emory's benefits department can assist with claims submission. Please contact your benefits specialist at **404-727-7613**.

REPORTING INDOOR AIR QUALITY CONCERNS

Whom to Contact:

If you have an indoor air quality (IAQ) issue that does not involve a chemical odor, contact Campus Services Work Flow Management at 404.727.7463 and report the issue. If Campus Services is unable to identify and resolve the issue, Campus Services or the person with the IAQ concern should contact the Environmental Health and Safety Office (EHSO) at 404-727-5922 for assistance.

Immediately report all chemical odor concerns to EHSO at 404-727-5922.

Immediately report all natural gas odors to Campus Services at 404-727-7463.

If there is a natural gas odor that develops in your area:

1. Stop all operations;
2. Do not operate the lights or any electrical equipment;
3. Vacate the immediate area.

For after-hours emergencies, contact Emory Police at 404-727-6111.

MEDICAL EMERGENCIES/FIRST AID

Call Emory Police 404-727-6111 or 911

- Give your location and a description of the incident.
- Identify the type of injury or illness and the number of people involved.
- Please remain on the phone until the dispatcher disconnects the call.

Do not move the patient unless it is unsafe for them to stay in the area.

Consider applying direct pressure to stop bleeding or administer CPR and apply an [automated external defibrillator \(AED\)](#) to persons in cardiac arrest. Avoid body fluids and be sure to wash your hands or exposed areas of your body with soap and water after rendering care. Have someone wait for emergency personnel to direct them to the person in need of medical aid.

MEDICAL EMERGENCY OPIOID OVERDOSE

DON'T WAIT; call 911 or Emory EPD immediately at 404-727-6111.

If someone is suffering an alcohol or drug overdose, call **911** (on-campus **404-727-6111**).

In the event of an opioid overdose, there is a medication, naloxone (Narcan), that can temporarily reverse the overdose and restore breathing if administered quickly.

Georgia's Good Samaritan laws protect the victim and the person calling for help from drug possession charges. Opioids include prescription medications as well as illegal drugs (oxycodone, hydrocodone, fentanyl, heroin, etc.).

For More Information: <https://www.cdc.gov/drugoverdose/opioids/odprevention.html>

MENTAL HEALTH EMERGENCIES

What is a Mental Health Crisis?

In a mental health crisis, a person's usual coping style may be overwhelmed. As a result, the person may become disoriented, nonfunctional, or attempt harm to self or others. All suicide threats or attempts should be reported to the Emory Police so that proper procedures may be followed to ensure the safety of those involved.

Tips for Recognizing a Mental Health Crisis

- Highly disruptive behavior (physical or verbal aggression)
- Overt suicidal threats (written or verbal)
- Homicidal threats (written, verbal, or history of violence)
- Inability to communicate (incoherent, garbled, or slurred)
- Loss of contact with reality (hallucinations)

In the Event of a Mental Health Crisis

- Never try to handle a situation that you feel is dangerous. Show concern and maintain a safe distance.
- Call the Emory Police Department at 404-727-6111 (or 911 from a campus phone). Clearly state that you need immediate assistance, give your name, your location, and the area involved. Be prepared to provide information regarding the individual involved and the specific behavior you have observed.
- Students may call the Emory Help line at 404-727-HELP (4357) seven days a week, 9:00 p.m. to midnight. See the Counseling Center during regular business hours or talk with your RA.
- Faculty and staff may call FSAP on-call service 404-727- 4328. When you reach the automated attendant, press "2".
- For after hours and weekend urgent problems or concerns, contact Emory University Student Health Services on-call physician at 404-727-7551 and press "0".

SEVERE WEATHER

Watches Versus Warnings:

Watch: Severe weather *possible*. Typically, 4-8 hours in duration, can cover multiple states. If a Watch is issued, you should prepare for a Warning.

Warning: Severe weather is imminent or occurring. Typically, 30-60 minutes in duration. Warnings are Polygon or County specific. If a Warning is issued, you should Act Immediately.

Warnings Issued by the National Weather Service (NWS):

Severe Thunderstorm: Hail \geq 1 inch / Winds \geq 60 MPH

Tornado: Visual confirmation or radar indicated based on depth and strength of rotation seen on radar

Flash Flooding: Sudden/rapid rise of water due to excessive rainfall, dam break, river rising above flood stage that typically occurs in less than 6 hours

Lightning: Stay away from telephones, electrical appliances, and plumbing. If you can hear thunder, you are close enough to the storm to be struck by lightning. Go to a safe indoor shelter immediately.

Emory only issues NWS warnings for Tornado and Dangerous Straight-line Winds

After the Storm

Severe weather like a tornado, dangerous winds, or a severe thunderstorm may cause damage to the campus or the surrounding community. Be aware of falling debris and power line hazards. Consider calling parents and friends. Assure them that you are okay and inform them of your whereabouts.

SHELTER IN PLACE

“Shelter in place” is a generic term meaning stay in a safe place. If you are outside, go into the closest building to avoid possible danger.

Although the basic concept of sheltering in place remains the same, there are small differences in the specific actions to be taken for different types of emergencies. Every emergency is different, so it is best to use your judgment and intuition based on the information provided and your current circumstances and location.

Severe Weather

Move to the lowest level of a building, unless flooding is evident, in an interior room or hallway, away from windows.

Outdoor Hazardous Material/Chemical Agents

In the event of a chemical accident that may be occurring outdoors, remain inside and move to the highest level of the building. Close all doors and windows. Avoid using the elevator.

Campus Violence or Ongoing Police Action

It is recommended that you move to a safe area that can be secured or evacuate from the building/area immediately. Personal judgment will be needed to determine which option is most prudent for each situation.

- Lock and barricade doors.
- Turn off lights.
- Close blinds or shades.
- Silence cell phones.
- Keep occupants calm, quiet, and out of sight.
- Keep yourself out of sight, and take adequate cover (i.e., concrete walls, thick desks, filing cabinets).

***STAY TUNED* for More Information**

While sheltering in place you can stay informed by checking text message updates, Emory email, tuning to your local television or radio, or by visiting the Emory web page at www.emory.edu

How will I know the situation has been resolved?

Emory will use components of the Emergency Notification System to inform the community when the situation has been resolved.

SUDDEN CARDIAC ARREST

Heart attack, drowning, electric shock, and other medical problems may cause a person's heart to stop pumping blood. This is called sudden cardiac arrest.

Signs and Symptoms of a Sudden Cardiac Arrest:

- Unresponsive
- Not breathing normally

The nearest witness to the event should call Emory Police at **404-727-6111** or notify them of the problem. It is important to note that the AED may be used by any person, trained or untrained in its use, who in good faith renders emergency care to the victim according to Georgia's Good Samaritan law.

If the person is *not responsive* and is *not breathing normally*:

- Initiate chest compressions as soon as possible
- [Obtain the AED](#), turn on the device and follow instructions provided by the device
- Designate an individual to meet the responding EMS unit outside the building on the street in order to facilitate the most direct route to the patient
- Continue chest compressions and use of the AED until assistance arrives
- Follow the instructions of arriving EMS personnel and assist them per their directions

SUSPICIOUS PACKAGE

If you observe a suspicious package or potential hazardous device on Emory Campuses:

- Do not move or handle the object.
- Do not turn on or off lights.
- Do not use cell phone.
- Clear the area and call Emory Police **404-727-6111** or **911**.
- Advise others to stay clear of the area.

Upon receiving notification to evacuate the building, follow established building evacuation procedures. Do not open or close doors, drawers, or cabinets.

- Employees are requested to make a cursory inspection of their area for suspicious objects as they evacuate and should report the location of any such suspicious objects to the Emory Police.
- Be sure to alert and assist others who may not have received the alarm.

THREAT ASSESSMENT TEAM

The goal of the Threat Assessment Team is to preserve the safety and security of the Emory community by identifying concerns in their early phases and by working resolve problems before they escalate.

In any situation where a person may pose an immediate risk of harm to self or others, please call the Emory Police at 404-727-6111 or 911.

Making the decision to report a potential threat can be difficult. Trust your intuition, especially when dealing with a potentially threatening situation and report concerning behavior. Warning signs can manifest themselves in many forms: one-on-one settings, group interaction, public behavior, letters, emails, blogs, websites, social networking sites, photos, phone calls, or text messages are just some examples.

Warning Signs:

- Explicit statements about harming someone
- Expressing suicidal thoughts or attempts to harm or kill self
- Changes in behavior, social isolation, paranoia
- Changes in academic performance or coursework content that is alarming
- Unexplained absenteeism
- Increase in alcohol or drug use
- Anxiety or uncertainty about family/relationships/situations
- Lack of energy or chronic fatigue
- Change in appearance/decline hygiene
- Sending disturbing messages (i.e., texts, emails, or letters) to students/staff/faculty
- Loss of job/income/relationships
- Disruptive behavior/irritability/abrasive towards others
- Depression or nervousness
- Identifying with other persons who engaged in past violence toward others
- Making statements that support the use of violence to resolve issues

Emergency situations should be reported *immediately* to law enforcement by calling 911 or 404-727-6111 for Emory Police.

To contact the Threat Assessment Team, send an email to threatassessment@emory.edu

TORNADO

Tornado Warning

A tornado has been spotted or indicated by radar in your immediate area. Action should be taken to ensure your safety.

If a tornado warning is issued for portions of DeKalb or Newton counties, which may impact the Emory campuses, outdoor sirens, emergency text messages to enrolled users, and Emory's cable TV system will notify students, faculty, and staff. An Emory community email may also be sent to your Emory email address and an announcement will be posted on Emory's web page at www.emory.edu. You may also turn on your weather radio and monitor for information in your local county (DeKalb, Fulton, Newton, or Gwinnett).

If You Are Outside:

- Seek shelter immediately on the lowest floor of a sturdy nearby building.
- If you are outside with no shelter available, lie at in a nearby ditch or depression and cover your head with your hands. Watch out for flying debris. Flying debris causes most fatalities and injuries associated with a tornado.

If You Are in a Vehicle:

- Vehicles offer little protection. If possible, go to the lowest floor of a sturdy nearby building.
- If shelter is not available, lie at in a nearby ditch or depression and cover your head with your hands.

If You Are Inside:

- Move to the lowest level of a building, in an interior room or hallway, away from windows.

Weather conditions change rapidly; monitor the National Weather Service (NWS), the Weather Channel, or your local television and/or radio station for the most updated weather conditions including when the threat for severe weather or tornadoes has passed the area. Emory's emergency notification system will send an alert to the community when the NWS tornado warning has expired.

After the Storm

Severe weather like a tornado may cause damage to the campus or the surrounding community. Be aware of falling debris and power line hazards. Consider calling parents and friends. Assure them that you are okay and inform them of your whereabouts.

WINTER WEATHER

Weather-Related Campus Closure

Icy conditions may lead to utility failures or traffic delays. School closure decisions will be made by 5:30 a.m.

- Call the weather closure hotline at **404-727-1234**
- Tune to your local radio and TV channel
- Check the Emory homepage at www.emory.edu for information campus closure or delayed opening announcements.

Prepare your home:

- Have extra blankets, sleeping bags and warm winter coats stored.
- Make sure you have a cell phone with an emergency charging option (car, solar, hand crank, etc.) in case of a power failure.
- People who depend on electricity to operate medical equipment should have alternate arrangements in place in case power is out for an extended period of time.
- Plan to check on elderly/disabled relatives and neighbors.
- Plan to bring pets inside.
- Make an emergency kit that includes water, non-perishable foods, flashlights, extra batteries, and first aid supplies.

Prepare your vehicle:

- Fully winterize your vehicle:
 - Have a mechanic check antifreeze, brakes, heater and defroster, tires, and windshield wipers to ensure they are in good shape.
 - Keep your gas tank at least half-full.
- Keep an extra Ready Kit in the trunk of your car. In addition to the basic essentials, consider adding a portable cell phone charger, ice scraper, extra blanket, sand for traction and jumper cables.
- Make sure you have a cell phone with an emergency charging option (car, solar, hand crank, etc.) in case of a power failure.

LIVESAFE

What is LiveSafe?

LiveSafe is a personal safety mobile app that Emory University is providing to all students, faculty, and staff to download for free. The app provides a quick, convenient, and discreet way to communicate directly with Emory University safety officials, enhancing your overall safety and allowing Emory University Police to better protect you.

Main Features of the LiveSafe App:

- **Report Tips:** The “Report Tips” feature allows you to send text, picture, video, and audio directly to Emory University Police in real-time, and anonymously if you prefer. You can share information about any safety incidents or concerns, such as suspicious activity, theft, harassment, and more. You can also engage in a live chat with a safety official.
- **Emergency Options:** By calling 911, calling Emory University Police, or Messaging Emory University Police from the “Emergency Options” screen, you will initiate location tracking, allowing safety officials to see where you are and respond to you more quickly in an emergency situation. You can easily stop location tracking at any time after the call is placed.
- **SafeWalk:** Get from place to place safely by using SafeWalk to invite your contacts to “virtually escort” you, allowing them to follow your location on a map as they chat with you. You can request to virtually escort others as well.
- **Police Escort:** Request for an Emory University Police member to escort you in person to your destination.
- **Receive Alerts:** Stay up to date by receiving important safety notifications and emergency alerts from Emory University Police.
- **Resources:** Access important safety information such as emergency procedures, health & wellness resources, sexual assault assistance resources, and more.

Steps to Download LiveSafe

1. Download “LiveSafe” from the [App Store](#) or [Google Play](#) (Enable location services and push notifications when prompted).
2. Sign up using your mobile phone number.
3. Create a password and fill in your name.
4. Search for “Emory University” to connect with the organization.
5. Add your email to your profile (Left Menu > Settings > Profile)